



## **Cabinet Locks**

## Issue – Key stuck in the lock

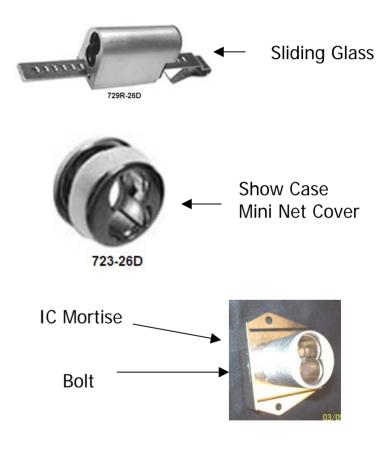
 Check to see if the lock bolt is being obstructed from going into the latch. If it is, clear any obstruction. If the lock is not being obstructed, a service technician will need to be dispatched.

Issue – Broken Lock

- A service technician will need to be dispatched to replace the lock.
- Issue Request new lock
  - A service technician will need to be dispatched to replace the lock.

Issue – Won't unlock

 The wrong key is possibly being used. Have another key holder try their key. If there is still an issue, a service technician will need to be dispatched.



## System-Service-Satisfaction