



Having trouble with plumbing in your store?

Before you open an eTicket or call the Facilities helpdesk; and with the understanding that there are limitations as to what the in-store team can do to resolve plumbing issues, we ask that in-store teams attempt one of the tips below to see if a simple fix can resolve your issue.

- Have you tried plunging your toilet? (This may take a few attempts – but for the cost of a plunger we could avoid a costly trip from a plumber).
- Clogged sinks? (Try pouring a bottle of drain cleaner down the sink – again a minor investment can avoid a costly visit by plumber).
- Leaky faucets? (Sometimes a slight turn with a wrench or screwdriver can solve the problem)

If your plumbing issue still persists a Facilities Coordinators will need to dispatch a plumber to make repairs.

Be advised that all plumbing repairs need to be approved by your DM and assumption will be made that the above items have been checked prior to opening an eTicket.